Tasmanian Archery Supplies regards customer privacy as an important part of our relationship with our customers. The following privacy policy applies to all Tasmanian Archery Supplies users, and conforms to Internet privacy standards.

If you have questions or concerns regarding this statement, you should first contact Tasmanian Archery Supplies on 0408128182

Collection of Information

In order to use the Tasmanian Archery Supplies website, we may require information from you in order to

provide the best service possible.

All correspondence may also be collected and stored, particularly in regard to sales, support and accounts, including Email.

Any information collected by Tasmanian Archery Supplies is collected via correspondence from you or your company. This may be via the telephone, Email, mail, fax or directly through our website.

Use of Collection Information

Any details collected from Tasmanian Archery Supplies customers is required in order to provide you with our products and/or services, and a high level of customer service.

Correspondence is recorded in order to provide service references, and to assist in our staff

development.

Storage of Collected Information

The security of your personal information is important to us. When you enter sensitive information

(such as credit card numbers) on our website, we encrypt that information using secure socket layer

technology (SSL). When Credit Card details are collected, we simply pass them on in order to be

processed as required. We never permanently store complete Credit Card details.

We follow generally accepted industry standards to protect the personal information submitted to us,

both during transmission and once we receive it.

If you have any questions about security on our Website, you can email us at tasarcherysupplies@gmail.com

Access to Collected Information

If your personally identifiable information changes, or if you no longer desire our service, you may

correct, update, delete or deactivate it by emailing us at tasarcherysupplies@gmail.com

Orders

If you purchase a product or service from us, we may request certain personally identifiable

information from you. You may be required to provide contact information (such as name, Email, and

postal address) and financial information (such as credit card number, expiration date).

We use this information for billing purposes and to fill your orders. If we have trouble processing an

order, we will use this information to contact you.

Communications

Tasmanian Archery Supplies uses personally identifiable information for essential communications, such as

Emails, accounts information, and critical service details. We may also use this information for other

purposes, including some promotional Emails. If at any time a customer wishes not to receive such

correspondence, they can request to be removed from any mailing lists by emailing us at

tasarcherysupplies@gmail.com.au

You will be notified when your personal information is collected by any third party that is not our

agent/service provider, so you can make an informed choice as to whether or not to share your

information with that party.

Third Parties

Tasmanian Archery Supplies may at its discretion use other third parties to provide essential services on our site

or for our business processes. We may share your details as necessary for the third party to provide that

service.

These third parties are prohibited from using your personally identifiable information for any other

purpose.

Tasmanian Archery Supplies does not share any information with third parties for any unknown or unrelated uses.

Legal

We reserve the right to disclose your personally identifiable information as required by law and when

we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding,

court order, or legal process served on our Website.

Links

Links on the Vsite to external entities are not covered within this policy. The terms

and conditions set out in this privacy statement only cover the domain name of WWW.tasarcherysupplies.com.au

Changes to Privacy Policy

If we decide to change our privacy policy, we will post those changes to this privacy statement, the

homepage, and other places we deem appropriate so that you are aware of what information we collect,

how we use it, and under what circumstances, if any, we disclose it. We reserve the right to modify this

privacy statement at any time, so please review it frequently. If we make material changes to this

policy, we will notify you here, by Email, or by means of a notice on our homepage.

Tasmanian Archery Supplies Security Policy

Tasmanian Archery Supplies uses the eWAY Payment Gateway for its online credit card transactions.

eWAY processes online credit card transactions for thousands of Australian merchants,

providing a safe and secure means of collecting payments via the Internet.

All online credit card transactions performed on this site using the eWAY gateway are secured

payments.

• Payments are fully automated with an immediate response.

• Your complete credit card number cannot be viewed by Tasmanian Archery Supplies or any outside party.

• All transactions are performed under 128 Bit SSL Certificate.

• All transaction data is encrypted for storage within eWAY’s bank-grade data centre, further

protecting your credit card data.

• eWAY is an authorised third party processor for all the major Australian banks.

• eWAY at no time touches your funds; all monies are directly transferred from your credit card to the

merchant account held by Tasmanian Archery Supplies

For more information about eWAY and online credit card payments, please visit

www.eWAY.com.au

Delivery Policy

After ordering online, you will receive an email confirmation from eWAY containing your order

details (if you have provided your email address). We will normally confirm receipt of your order

within a few minutes of ordering. We will attempt to send your goods via Aus Post within

working days; however if goods are unavailable delivery will take a little longer.

If you wish to query a delivery please contact us at tasarcherysupplies@gmail.com

After ordering online, you will receive an email confirmation from eWAY containing your order

details (if you have provided your email address). We will normally confirm receipt of your order

within a few minutes of ordering. We will attempt to send your software/license/access code via

Post within 8am-6pm working days.

If you wish to query a delivery please contact us at tasarcherysupplies@gmail.com

Refund & Returns Policy

If for any reason you are not completely satisfied with your purchase we will give you a

30 day money-back guarantee from the time you receive the goods. Please email us at

tasarcherysupplies@gmail.com within that time if you are not satisfied with your purchase so that we can resolve any problems.

This refund policy does not apply to goods which have been worn or used, damaged after delivery, or if

any attempt has been made to alter the product or if they have been dropped or broken. All products

must be returned in their original condition. All postage and insurance costs are to be paid by the buyer.

We recommend that you return the product via Registered post and that you pre pay all postage. You

assume any risk of lost, theft or damaged goods during transit &amp; therefore advise you take out

shipment registration of insurance with your postal carrier. Tasmanian Archery Supplies will not be responsible

for parcels lost or damaged in transit if you choose not to insure.

If you have any enquiries regarding this document and the payment services offered by eWAY please

visit our website at www.eway.com.au